## **ABHINI ANEX**

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Academic Qualification	BA English: MANAVBHARATHI UNIVERSITY Diploma in Airline and Airport Management: Kerala Plus 2: Board of Higher Secondary Examination, Kerala S.S.L.C: Board of Higher Secondary Examination, Kerala
Professional Experience	Worked as a <b>CUSTOMER SERVICE AGENT</b> for KUWAIT AIRWAYS at Cochin International Airport
Work Experience	<ul> <li>Two-years work experience in Airline Industry as CUSTOMER SERVICE AGENT</li> <li>One-year work experience in CIAL Duty free shop as BRAND AMBASSADOR</li> <li>One-year work experience in LUMINAR INSTITUTE OF MANAGEMENT STUDIES as STUDENTS COUNSELOR.</li> <li>Currently working in NISA TRAVEL Pvt. Ltd. as a TICKETING STAFF</li> </ul>
TECHNICAL SKILLS	Well experienced in Microsoft Softwares such as Word, Excel, Access and PowerPoint. Well known about WORLD TRACER CHECK-IN SYSTEM - MACS - MAR
TOPICS TRAINED IN	<ul> <li>Tourism &amp; Hospitality</li> <li>Airline &amp; Airport Handling</li> <li>Flight Handling &amp; Dispatch</li> <li>Aviation Security &amp; Safety</li> <li>Airline Customer Service (IATA)</li> </ul>
PERSONAL DETAILS	Nationality : Indian  Date of birth : 09th Nov 1992  Father's Name : Anex Joseph  Gender : Female  Marital Status : Married  Languages known : English, Tamil & Malayalam
DECLARATION	I, hereby declare that all the information provided by me above is true, correct and complete to the best of my knowledge and belief.