

NIDHIN HARILAL

An Experienced Professional & An Artist.



Address: 11/1980, Harisree, Palluruthy P.O, Cochin 682006.

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CAREER SUMMARY

An experienced professional seeking a career life with a zest for acquiring knowledge with professionalism in an endeavor for career and professional growth.

PROFESSIONAL EXPERIENCE

AMPLE TECHNOLOGIES (IMAGINE STORE [A.P.R])

NOVEMBER 2015 - NOVEMBER 2016

Designation: Senior Sales Executive

- Handling customers delivering them a good experience. Delivering support and service there by resulting in the acquisition of business by following the R.A.C.R guidelines implemented by Apple.
- Management of the store, administration, preparation of daily sales report [RSA & DSR], cash register and cash management. Stock management and merchandising.
- Customer follow-ups and acquisition of sales by adopting different sales methodologies such as Sales advancing, EMI conversion, issuance of Sales return credit note.

AIR INDIA (AIATSL), COCHIN INTERNATIONAL AIRPORT LIMITED

OCTOBER 2014 - JULY 2015

Designation: Customer Service Agent

- Handling guest delivering them a good experience. Issuance of Boarding Pass after verification of Travel documents, Flight Check-In.
- Management of guests in the Security Hold Area. Management of the baggage in the baggage management area with the aid of B.M.A software [SITA].
- Boarding Pass verification during final boarding into the flight. Performing the embarkation and disembarkation processes involved.

NORTH TOURS L.L.C, DUBAI, U.A.E.

NOVEMBER 2013 - FEBRUARY 2014



Designation: E-Commerce Executive.

- Management of website data & website traffic.
- Updation, addition of website database information. Generation of E-Commerce revenue.
- Testing and validation of errors in website forms and layout. Data management and online sales.

SELF EMPLOYED.

MARCH 2009 - OCTOBER 2013

Designation: Computer Technician.

- Assembling of Personal computers as per user requirements. Installation of Operating Systems and other software.
- Configuring networks and Installation of network peripherals such as Network Interface cards, WI-Fi Routers, LAN.
- Repairing the faulty components such as motherboards, SMPS, displays. Rectification of components.

PERSONAL DETAILS

D.O.B : February 19 1990

Father's Name : Harilal P.V

Languages Known : English, Malayalam, Hindi, Spanish

Passport No : **K0378535** (Date of Issue: **28/02/2012**) (Date of Expiry: **27/03/2022**)
(Place of Issue: **Cochin**)

Permanent Address : H.No: 11/1980, Harisree, Palluruthy P.O, Cochin-682006, Kerala, India.

SKILLSETS

Programming languages : C, C++, Java, JavaScript, Visual Basic, VB Script, HTML, Oracle

Graphics & Automation : Adobe Photoshop & Flash, CorelDraw, Microsoft Office

GDS & BMA : Travel Port Galileo CRS, Sabre & SITA.



ACADEMIC CREDENTIALS

MBA E-BUSINESS

Completion date: 2017

- ANNAMALAI UNIVERSITY, Tamil Nadu India.

CERTIFICATION IN GRAPHIC DESIGN (PRINT & PUBLISHING)

Completion date: 2015

- ARENA ANIMATION, Cochin, Kerala, India.

DIPLOMA IN TRAVEL & TOURISM (IATA/UFTAA)

Completion date: 2013

- CHAVARA SCHOOL OF TOURISM STUDIES, Cochin, Kerala, India.

BACHELOR OF COMPUTER APPLICATION

(MAHATMA GANDHI UNIVERSITY, KOTTAYAM)

Completion date: 2012

- SIENA COLLEGE OF PROFESSIONAL STUDIES, Edacochin , Kerala, India.

V.H.S.E BOARD EXAMINATION

Completion date: 2009

- S.D.P.Y.G.V.H.S.S, Cochin, Kerala, India.

I.C.S.E BOARD EXAMINATION

Completion date: 2006

- AUXILIUM ENGLISH MEDIUM SCHOOL, Cochin, Kerala, India.

CERTIFICATIONS

TRAVELPORT GALILEO CERTIFICATION

Completion date: 2009

- CHAVARA SCHOOL OF TOURISM STUDIES, Cochin, Kerala, India.

COMPUTER HARDWARE ASSEMBLING AND NETWORKING



Completion date: 2008

- **KELTRON INFOTECH EDUCATION CENTRE, Cochin ,Kerala, India**

DECLARATION

I hereby declare that the data furnished above are true and correct to the best of my knowledge and understanding.

NIDHIN HARILAL

