

## **ABHINI ANEX**

Koyithara House, Pallichal Road,  
Thoppumpady, Cochin-682005.

Email:abhinianex0@gmail.com

Mob. No.:+919142380701



<b>Academic Qualification</b>	<b>BA English</b> : MANAVBHARATHI UNIVERSITY <b>Diploma in Airline and Airport Management</b> : Kerala <b>Plus 2</b> : Board of Higher Secondary Examination, Kerala <b>S.S.L.C</b> : Board of Higher Secondary Examination, Kerala
<b>Professional Experience</b>	Worked as a <b>CUSTOMER SERVICE AGENT</b> for KUWAIT AIRWAYS at Cochin International Airport
<b>Work Experience</b>	<ul style="list-style-type: none"><li>• Two-years work experience in Airline Industry as <b>CUSTOMER SERVICE AGENT</b></li><li>• One-year work experience in CIAL Duty free shop as <b>BRAND AMBASSADOR</b></li><li>• Currently Working in LUMINAR INSTITUTE OF MANAGEMENT STUDIES as <b>STUDENTS COUNSELOR.</b></li></ul>
<b>TECHNICAL SKILLS</b>	<ul style="list-style-type: none"><li>• Well experienced in Microsoft Softwares such as Word, Excel, Access and PowerPoint.</li><li>• Well known about WORLD TRACER</li><li>• CHECK-IN SYSTEM - MACS - MAR</li></ul>
<b>TOPICS TRAINED IN</b>	<ul style="list-style-type: none"><li>• Tourism &amp; Hospitality</li><li>• Airline &amp; Airport Handling</li><li>• Flight Handling &amp; Dispatch</li><li>• Aviation Security &amp; Safety</li><li>• Airline Customer Service (IATA)</li></ul>
<b>PERSONAL DETAILS</b>	Nationality : Indian Date of birth : 09th Nov 1992 Father's Name : Anex Joseph Gender : Female Marital Status : Married Languages known : English, Tamil & Malayalam
<b>DECLARATION</b>	I, hereby declare that all the information provided by me above is true, correct and complete to the best of my knowledge and belief.