



Surender Ahlawat

Executive summary:

13 plus years of experience in the field of Corporate and physical Security domain. Well organized team player with proven leadership, adept problem resolving skill, and with good communication & interpersonal skills. Extensive experience in Aviation Security Compliance, incorporating SOP to provide clarity dealing with accountability issues.

Certifications

- Accredited with **Security Level 1** certification to be fully compliant with British Airways Aviation Security Regime and Department for Transport (DfT) directive.
 - **Certified in Federal Regulations (FAA)** to be as Ground Security Coordinator for Continental Airlines.
 - **TSA** (Transportation Security Administration, US) certified Screener.
 - Certified **Dangerous Goods (DG)** staff by **DGCA**
 - **Certified AVSEC screener** from BCAS (Bureau of Civil Aviation Security).
 - Certified trainer of Continental Airlines for Ramp Safety
 - **NCC 'C'** certificate with **'A' grading**
 - **SCUBA Diving** with Indian Naval Diving Team.
 - **Para Jumping** in Para Training School, Agra.
 - Completed two **Slithering** cadres (commando), one in NSG training center (HRY).
 - First Aid Course through St. John Ambulance, New Delhi.
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Experience summary

Company: *GSS and C3i*

Designation: Sr. Manager/ Security Specialist – Consultant

Duration: April 2016 – Till Date

Job profile:

- Conduct **physical security** and **risk vulnerability inspections/audit**, evaluate and provide recommendations. Evaluate existing security procedures.
- Develop and execute physical security standards and procedures; **train and supervise** security personnel; assist or lead security and/or safety awareness **training** for personnel.
- **Security Manpower Management.**
- **Resolve security problems** with precedent involving independent analysis and application of security requirements/ guidelines.
- Exercise **command, control** & discipline of all the **security** staff.
- Recommend actions to avoid conditions conducive to threats such as vandalism, terrorism or theft.
- Design Security Project with **integrated security systems to mitigate the risk.** Depth and breadth of understanding of security design and security risk management and the dynamics of a consultancy practices.
- Deliver and support security design consultancy assignments ranging from simple to complex tasks. Act as lead on security design related assignments.

- Review and **approve physical security requirements**, drawings and specifications, and assess security systems; write complex security plans. Lead implementation activities and monitor results.
- Develop detailed and descriptive reports, plans, and correspondence to identify physical and technical security requirements for customers. Coordinate design, installation, database configuration and acceptance testing of new modified security stations.
- Analyze construction drawings and blueprints and provide pre-construction advice to ensure compliance with physical and technical security requirements.
- Participate in audits of existing facilities, **security barriers, access control** points, construction projects and security systems to ensure work is conducted in compliance with **physical and technical security directives**.
- Identify and provide input on the development of security criteria for downgrading/upgrading the security status of facilities.
- Review, evaluate, and assist with the development of implementation of **Physical Security Orders, manuals** and other directives relating to physical security.

Company: *SLV Security Services*

Designation: Sr. Manager

Duration: November 2014 – February 2016

Job profile:

- **Risks assessment** and implementation of appropriate measures to protect DLF sites and other client's critical infrastructure (vital installations).
- Ensure that all the **security operations** are in accordance with the management policy.
- Ensure proper testing and evaluation of the **physical security systems** installed in the plant.
- Maintain good **liaison with law enforcement agencies, fire department and** other government agencies.
- Conduct Security related **investigations** and other enquiries as required.
- **Conduct security audits/ risk assessment**, both proactively and reactively to assess the effectiveness of security practices and procedures at country sites.
- Ensure proper **hiring and training** of personnel.
- Impart training to security officer at client's site.
- Implements guarding policy at the plant revision and updating of deployment.

Company: *Jaypee Hotels*

Designation: Deputy Manager Security

Duration: January 2012 – May 2013

Job profile:

- Provide **safety and security** to the guest employees and hotel property.
- Conduct **fire fighting**, security awareness, security consciousness and other related **security classes** to the staff of the hotel.
- Conduct regular **patrolling** and identify **security/fire hazards** and other lapses in systems, processes and product which might lead to breaches in Security
- **Ensure compliance with policies, systems and procedures** relating to security and emergency situations (bomb threats, evacuation etc).
- **Develop** and implement techniques and systems to **prevent or minimize waste, theft and pilferage** within the hotel.
- Initiate and follow-up all **investigations** of crimes committed against property and persons. Ensuring proper **investigations** of guest complaints and suggestions regarding corrective actions.
- Thorough knowledge on the Process of handling all **emergencies** in the hotels and ensure that all emergencies are handled effectively and lead to **saving of life and prevent loss** of property.

- Assist the security manager in the **smooth functioning** and **efficient operations** of the security department. To liaison with Police, Passport and Transport and Government Officials.
- **Implementing** & monitoring **ISO 14001 Environmental** Management System, EMPs, OCPs and training of staff. Enabling and adherence of the principles and work practices detailed under **HACCP** System in the department viz. Food Safety , Hygiene and Cleanliness , Health , Storage etc as applicable to the area of your work place.
- **Initiate investigations**, write incident and accident reports, monitor investigations to their timely conclusion and ensure appropriate follow-up with guests, visitors and employees, documenting all contacts.
- To make **security monthly reports** for the General Manager/Corporate office.

Company: Deccan Cargo & Express Logistics

Designation: Deputy Manager- Security & Administration

Duration: January 2010– November 2011

Job profile:

- **Developing & implementing** integrated **security procedures** with qualitative, cost effective & value added security to safeguard organization's employees and customer's shipments.
- **Mitigating** ways to tackle **risks** by careful conceptualization and implementation of security plans and procedures for day to day tasks as well as contingency
- **Liaison and coordination** with Police & other civil agencies. Maintain high level of goodwill with employees and good relationship with the appropriate Govt. departments
- Assisting the management in implementing the new systems that are being introduced in the industry towards fool proof security environment. Provide direction, support and advice on security matters.
- Controlling and **managing outsourced manpower of Security** through concerned vendors

Company: British Airways

Designation: Lead Agent, NSC Corporate Security

Duration: July 2008- January 2010

Job profile:

- **Deter** and **detect** any potential threat to the flight.
- **Responsible** for maintaining a safe and secure environment for associates and customers.
- **Liaison** with government and other agencies to ensure smooth and secure operation.
- **Provide advice** and assistance to senior management in the planning, implementation, and evaluation/modifications to existing operations, systems, and procedures.
- **Define** and **implement** the Administration processes (SOP) for the operations and compliance.
- Ensure that all Business Support, **Business Administration operations** are executed in full **compliance with policies and standards**.
- **Responsible** to create projects to achieve better efficiency, continuous improvement and costs savings in the Business Support operations.
- Ensure **regional service quality** and client satisfaction.
- **Lead** the team to ensure that the team provides **consistent excellent service** to customers & colleagues.
- **Manage** the Service Suppliers to ensure that they deliver services and products as stipulated in the contract and in the **performance assessment** document.

Company: Continental Airlines

Designation: Ground Security Coordinator

Duration: September 2005 – January 2008

Job profile:

Responsible for analyzing the vulnerabilities and implementing balanced security solutions.

Supervision and management of the security operation for Continental Airlines at Delhi station, including the contract security company. Responsibilities include but are not limited to ensuring

that all Indian and USA government security requirements are followed as implemented. Administration and paperwork associated with audit checks will also be completed on a daily basis. Budgeting, procurement, vendor negotiations, vendor performance monitoring, and general services management.

- **Maximize efficiencies** while ensuring compliance with internal processes and controls.
- **Liaison** with law enforcement and other governmental security & security-regulatory agencies.
- Manage all aspects of passengers, **baggage, catering & cargo screening** at the station.
- **Anti-Sabotage check** of the aircraft.
- Interview customer's to **evaluate the passenger potential to pose** a threat to the flight.
- **Checking travel documents for fraudulent visas, altered passport and stolen tickets**
- Ensure **compliance** with local, in-country (**BCAS**) and **DHS (TSA)** security-related regulations.
- **Develop and implement** all in-country physical safety and security standards and practices.
- **Facilitate** and/or **train station personnel** on practices related to security, where necessary.
- **Conduct investigations** in response to tips and safety and security incidents.
- Work closely with station ABM (Airport Business Manager) in coordinating operational security.
- Respond to safety and **security-related emergencies** at station and at all other Continental properties.
- Conduct and **respond to all threats**, coordinating with U.S. State Department and locally developed intelligence sources.
- Define goals and objectives for **outsourced service providers**.
- Ensure service providers meet their contractual obligations by regularly monitoring performance and standards and recommending remedial courses of action where required.
- Monitor local costs of key suppliers and recommend alternative suppliers or arrangements as appropriate.
- Plans, budgets and schedules security modifications, including estimates on equipment, labor, materials and other related costs.

Company: Indian Hotels Company Ltd. (IHCL), based in The Taj Mahal Hotel, New Delhi

Designation: Security Officer

Duration: March 2004 – August 2005

Job profile:

Being associated with the most sensitive department of the hotel, my job was to **ensure the safety and security of the hotel**. Aim was to provide proactive, competent service, to protect the life and property of every individual present on the premises. This involves planning and **implementing various security measures** especially **in the event of emergency situations like Fire, earthquakes, Bomb threats**, riots etc.

- **Core Member of the Crisis Management Group** for the Taj Group of Hotels, New Delhi whose primary function is to be alert on all times and coordinate in all kinds of emergencies with the management.
- **Investigations** regarding theft or damage of property and personal injury occurring within the hotel.
- Maintain good **liaison with civil law enforcement agencies, fire department**.
- **Co-ordinate with other government authorities** and external agencies for all special security requirements.
- Review the efficiency of all surveillance and all other technical devices and fire systems in the unit and recommend improvements.
- Collect information and intelligence reports

- Deal with all guest complaints of the Hotel and staff complaints in co - ordination with the HR dept. staff.
- Ensure that all records and documents are maintained as per the standard norms of the unit.
- Managing the Manpower of the unit.
- Screening visitors to weed out any undesirable elements at all areas of the hotel.
- Ensuring proper handling and storage of lost & found articles
- Access and Asset control
- Hands on experience in handling very high profile clientele including **Delegates and Heads of States**. Following are some dignitaries with whom I had been assigned duties as a personal security officer during their stay in the hotel that includes planning and organizing their movements in safety & security point of view with in the hotel premises.
 - **Dr. Manmohan Singh, Prime Minister of India**
 - **Gen. Pervez Musharraf, President of Pakistan**
 - Mr. I A Karimov, President of Uzbekistan
 - Mr. Junichiro Koizumi, Prime Minister of Japan
 - **Mr. Kofi Annan, Gen Secretary of United Nations**
 - **Ms. Sonia Gandhi**
 - Mr. Sher Bahadur Deuba, Prime Minister of Nepal
 - **Mr. Shaukat Aziz, Prime Minister of Pakistan**
 - Mr. Bendt Bendtsen, Dy. PM Denmark
 - **Mr. Edud Olmert, Dy PM. Israel**
 - Ms Helan Clark, Prime Minister of New Zealand
 - Dr. Heinz Fischer, President of Austria
 - Mr. Ricardo Lagos, President of Chile
 - **Lt. General Hamid Nawaj Khan, Defence Secretary-Pakistan**
 - Mr. Parvez Elahi, Chief minister of Punjab Province-Pakistan
 - Mr. James W Wolfensohn, President of World Bank

Technical Skill

Proficient on MS Office (Word, excel, power point etc.)

Accomplishments

- **Represented INDIA in Youth Exchange Programme (YEP).**
- **Proficiency in firing MM (Marksman)**
- **Best Cadet** of Delhi Directorate (Army Wing) for the year 2002
- Attended **Republic Day Camp 2001** (privilege to march on RAJPATH and was holding the Camp Appointment)

Personal Details

Personal Strengths:

- ✓ Core strengths in leading teams to meet deadlines, and working in a team based environment
- ✓ Good communication, with the ability to develop, maintain and strengthen relationships across all levels
- ✓ Empathetic, Adaptable, reliable, very well organized and able to work effectively under pressure.

Date of Birth:	8 th October 1981
Gender:	Male
Marital Status:	Married
Nationality	Indian
Height	6'2"