

# MATHEWGEORGE

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## CURRICULUM VITAE

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### PERSONAL STATEMENT

I am a motivated and hard-working IT professional with over 7 years of experience in website and application development, financial and trading application operations support and micropayment domains. Have helped manage incident and change management for the various tools used by our clients with the respective vendor of the product. I have written PHP, C, C++ programs, I am familiar with various phases of the project development life cycle and I have a keen interest in usability design. I can work under pressure and meet tight deadlines. I enjoy working in a team but am also interested to take on entrepreneurial roles.

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### PROFESSIONAL EXPERIENCE

**CURRENTLY PURSUING POST GRADUATE CERTIFICATE IN CYBER LAW  
FROM IGNOU, INDIA** Feb 2018 – to present

**FREELANCE CONSULTANT, HONG KONG** August 2016 – December 2017

**Client:** Euroford Hong Kong Limited

Workstation and Server maintenance. Used CPanel to carry out administrative activities of web server also carried out daily health checks of the server and systems.

**CTS (COGNIZANT TECHNOLOGY SOLUTIONS), SINGAPORE** April 2012 – August 2016  
**DELL SERVICES, INDIA & SINGAPORE** May 2011 – April 2012

***Technical Lead***

**Project I:** UBS Deployment and Development Services for UBS

**Environment:** UNIX, SharePoint, Subversion, IBM ClearCase, Jira, Confluence, HP Quality Center and customized applications of the Deployment and Development services Division

**Work done:** Worked on team's business model to get the maximum utilization out of tools we supported. Was responsible for convincing users to onboard tools we support for their day to day operations. Showing cost and effort savings to client by implementing automation programs helping in onshore resource reduction by distributing some tasks to dedicated in-house teams or to low cost centers. Carrying out cost analysis of day to day operation of our tools based on utility model.

My duties also included reporting and keeping track of issues with the client's various release management applications to the respective vendor of the tools while also making sure the use of the applications follow compliance rules and segregation of duties policies of the bank's compliance team by carrying out monthly security audits.

Assisted in the day to day operations of the Deployment and Development services Division of UBS by providing customer technical support and maintenance as well as analysis of its testing and release management infrastructure; at the same time also implementing changes in production for various clients as per the ITIL framework..

Handling day to day SharePoint administration for entire UBS. Trouble shooting customization and workflow SharePoint issues. Also day to day SharePoint infrastructure checks and server maintenance. Managing a team of 3-4 analysts in each shift, training new members of the team and also helped in writing knowledge articles and wikis for handling the various bugs in some of the supported applications.

Handling of service now requests for all the above tools. Carrying out service management by analyzing weekly service now ticket audits and investigating any sort of knowledge gaps among analysts in our team.

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### PROFESSIONAL EXPERIENCE, CONTINUED

**Project II:** UBS Global Asset Management for UBS

**Environment:** Unix, Oracle, MSSQL and customized applications of the Global Asset Management Division

**Work done:** Assisted in the day to day operations of the Global Asset Management Division of UBS by providing technical support and maintenance as well as analysis of its financial applications.

AMTECH ELECTRICAL MANUFACTURING LIMITED, HONG KONG Jan 2010 – Jan 2011

#### *Software Engineer*

**Project:** Website Development and Technical Support

**Environment:** Altova UModel Software Tool used for UML; Actionscript2.0 and PHP used for scripting; MYSQL Database used to store data; Zend PHP and Flash CS3 tool kits were used for development

**Work done:** Was tasked with developing the company website and gathering users' requirements for its design and development. Assisted in the day to day maintenance of company workstations and network.

RMP PROTECTION LTD, HONG KONG Nov 2008 – Jan 2010

#### *Software Engineer*

**Project I:** Flash Application Development (5 Months)

**Environment:** Coding done with Actionscript2.0 in an Adobe Flash CS4 development environment

**Work done:** Developed a flash integration program that could assist flash application developers in integrating RMP's micropayment system with their flash applications so that payments could be received and sent with minimum effort and code. Work included coding and testing of the module and writing the technical documentation required to integrate the new module into flash applications.

**Project II:** Facebook Application Development (6 Months)

**Environment:** Altova UModel tool used for drawing UML diagrams; PHP, Javascript, HTML and Actionscript2.0 used for coding; the back-end used was MYSQL; Facebook PHP API used for interaction with the Facebook platform; Zend Technologies PHP toolkit was used for PHP, Javascript and HTML development; Adobe Flash CS4 tool kit used for Actionscript2.0 development.

**Work done:** The objective was to develop a game on the Facebook platform and show how Facebook application developers could add RMP's micropayment interface into their Facebook applications. The game was designed using UML and sanction was obtained from the project leader following each stage of the design process. Was responsible for majority of the game coding and testing on the Facebook platform.

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EDUCATION&  
CREDENTIALS

***Master in Computer Science***

University of Hong Kong, Hong Kong, 2008

***Bachelor of Technology***

Mahatma Gandhi University, India, 2006

***Other Technical Experience***

- ◆ Operating systems – Windows9X/2000/XP,Vista,Unix
- ◆ Programming Languages – C, C++, JavaScript, SQL, PHP, Action Script
- ◆ Tools – MS Word, Excel, Power Point, Photoshop7, Dreamweaver6, Flash-CS4
- ◆ RDBMS – Oracle 9i, MYSQL

***Achievements & Awards***

- ◆ Paper presentations on the IBMBlue Gene Project, BIOS Rootkits and Bioinformatics
- ◆ Member of Best Group awarded by ISTE
- ◆ MS project was Chinese character recognition using C - achieved a greater understanding of the use of C language by doing this project
- ◆ Completed Solar Energy Entrepreneurship program organized by MNRE.

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PERSONAL  
PARTICULARS

***Date of Birth:*** 21 November 1983

***Marital Status:*** Married

***Languages Known:*** Fluent in English and Malayalam; Basic Hindi

***Hobbies:*** Reading, Listening to music, Traveling, Cycling, Volunteering at Helping Hand and Singapore Red Cross.

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