ORACLE
Certified Professional
Oracle Database 11*g*
Administrator

ORACLE
Certified Expert
Oracle Real Application
Clusters 10*g* Administrator

ABDULRAHIMAN SHIHAB
E-Mail:shihab79@gmail.com
Mobile: +966 566503229

Experience Summary

- Ten years in Administering ORACLE & SQL Server databases in standalone and Cluster environments
- Experience in ORACLE EBS R12.2.4 Administration
- Eight years' experience as a Software Developer
- Administering and maintaining databases of different applications: "Hospital Information System", "Human Resource System", "Finance System"," Production ERP system", "Stores and Inventory"," IFS ERP", "OASIS ERP", "ORACLE EBS ERP" and SharePoint
- Design, Development and Integration of Different Applications including Rhapsody and Mirth
- OS Platforms : Windows, Linux and Solaris
- Reporting & Tools: SQL Reporting (SSRS), Crystal reports, Business Objects, TOAD, C#, VB.Net, SSIS, SSAS
- Problem Solving Skills & Good Knowledge in Software Development Life Cycle
- Team player and rapid attachment with new technologies

Education

Master of Computer Applications
Grade - A
Sikkim Manipal University, India

Bachelor of Computer Applications
Grade - First Class with Distinction
Mahatma Gandhi University, India.

Certifications

Oracle 11g Certified Professional - Oracle Corporation
Oracle Database 10g R2: Administering RAC - Oracle Corporation
Oracle 10g Certified Professional - Oracle Corporation
Oracle 9i Certified Professional - Oracle Corporation.

Skill Set

Databases	: ORACLE 11g/12c RAC, ASM, Data Guard, Golden Gate
Applications	: ORACLE Apps R12.2.4
Operating Systems	: Solaris, Linux, Windows
Reporting Tools	: SSRS, Crystal Reports, Business Objects
Language/Tools	: SSIS, SSAS, VB.Net/C#/ASP.Net/VB6, Rhapsody, Mirth, ORACLE EM, TOAD, SQL Developer

Training Attended

ORACLE E-Business Suite R12 – Q Soft India Ltd., India.
Oracle 11g RAC with ASM – Q Soft India Ltd., Bangalore.
SQL Server 2012 Administration – SQL School, India.
OASIS ERP– Balsam Healthcare Corporation, Riyadh.
SOLARIS 10 Administration – Network Academy, Kochi.
IFS ERP Administration – Kirfi Arabia, Riyadh.
Developing ASP.NET, MVC Web Applications – Future Edu, Riyadh.
ITIL V3 Foundation – Al Khaleej Training and Education, Riyadh.
PHILIPS ICIP Data Reporting & VB Calculation Training– Philips, Riyadh.
Rhapsody Administration – Olayan Co., Riyadh.
Project Management Training (PMP) – Future & Knowledge Square, Riyadh.
SharePoint Administration – Future Education, Riyadh.

Experience

❖ **ROYAL COMMISSION HOSPITAL**
  Jubail, Kingdom of Saudi Arabia
  Dec 2016–Till date
  Job title – Senior Database Administrator

  Responsibilities:

  - ORACLE Real Application Cluster administration including Database cloning, Performance tuning, Partitioning, Upgrade & Patching etc.
  - ORACLE EBS R12.2 Installation, Upgrade, Configuration, Deployment, Cloning, Patching and Trouble shooting
  - Trouble shooting Forms server, Reports server, Apache server and Workflow
  - Manage Production, UAT and Development Database and Application Servers

- Capacity planning, design Database Maintenance Plans, performing Backup/Recovery of all the Oracle and SQL Server databases
- Functional and Technical Support for Legacy HIS & ERP
- Guide the DBA team according to the management instructions
- Provide Statistical Reports to the management
- Involved in new Hospital Information System and ERP Implementation and data migration.
- Developed SMS Gateway for Hospital Program
- Documentation of Database and Application Changes
- Reporting to IT Director

❖ **PRINCE SULTAN CARDIAC CENTER**
Riyadh, Kingdom of Saudi Arabia
July 2012–Nov 2016
Job title – Senior Database Administrator

Responsibilities:

- Real Application Cluster (RAC) administration including Database cloning, tuning, patching etc.
- Installation, Administration and Maintenance of SQL Server Instances (Both Standalone and Cluster Environments)
- Design Database Maintenance Plans, Backup and Restoration Strategy
- Create partitions on tables and indexes.
- Oracle Export, Import, SQL*Loader and data pump utilities
- SQL issues and Performance Tuning of Oracle & SQL Server databases
- Estimate growth of database size by detail analysis of the company's future policies and generating reports for the management to act in advance
- PL/SQL, SQL, T-SQL and UNIX Scripting
- Database tuning using Explain Plan, TKPROF, Auto trace, AWR reports, and ASH reports
- Supported HIS & ERP Applications and participated in integration and development of different applications
- Interaction with Users and Oracle Support where raised SR and follow up.
- Developed Nursing Portal, Pharmacy System and PYXIS integration
- Documenting database activities
- Reporting to Head of Applications

❖ **PRINCE SULTAN CARDIAC CENTER**
Riyadh, Kingdom of Saudi Arabia
Nov 2007–Jun 2012
Job title –Database Administrator

Responsibilities:

- Installation, Patching and Troubleshooting of Oracle and SQL Server Databases.
- Created logical and physical standby databases using Data guard and converting physical standby to snapshot for testing purposes.
- Configured Recovery Manager (RMAN) and performed Hot and Cold backups for production databases using RMAN.
- Ensure all data replication tasks are operating normally.
- Record and compare last day of CPU activity with known baseline.
- Performed block recovery and data file recovery using RMAN.
- Created user accounts, roles and granting required access permissions and privileges to the database based on the application they are accessing.
- Conducted daily routine checks on alert logs and trace files for database errors and taken necessary actions to resolve the issue.
- Achieved High availability, Data protection and maximum performance by maintaining RAC, physical and logical standby databases.
- Co-ordinate with the New ERP Implementations
- Supporting Developers in Database design, Tuning Query and trouble shooting.
- Documenting database activities.
- Reporting to Head of Applications.

❖ **ARABNET**
Riyadh, Kingdom of Saudi Arabia
Mar 2002 – Sep 2007
Job title –Senior Software Engineer.

Responsibilities:

- System Analysis and design.
- Database Design
- Coding, Testing and Trouble Shooting.
- DB Support

Projects Done:

- Clinic Management System Bi Lingual
- Warehouse & Service Center Management
- Point of Sale System
- Restaurant Management System
- Centralized Trading Management supports unlimited Branches
- Integrated School Management System.
- Factory Management System (Production/HR & Payroll/Accounting)
- Human Resource Management System
- Spare parts Management System.
- Shipment Tracking System Bi Lingual

❖ **INNOVATION SYSTEMS AND SOLUTIONS**
   Kochi, India
   Jan 2000 – Feb 2002
   Job title –Programmer

Projects Done:

- Insurance Sales and Payment System
- Inventory and Accounting System

Personal Information

Full Name	:	**Abdulrahiman Shihab Mangadan**
Marital Status	:	Married
Date of Birth	:	23/04/1979
Nationality	:	Indian
Languages Known	:	English, Malayalam (Excellent)
		Hindi, Arabic (Speak, Write)
E-mail	:	shihab79@gmail.com
Mobile.	:	+966566503229