



OBJECTIVES.

I am seeking challenging opportunities with rewarding role in the field of System Administration with globally reputed and professionally established Companies wherein I will be able to progress and develop my career in a systematically organised and professional manner in order to fulfil my ambition of ultimately becoming a competent IT Specialist in the future.

CAREER HIGHLIGHTS.

I am a professionally qualified Computer Engineer (BSc in Computer Maintenance and Electronics) with Microsoft Certification (MCSE), CISCO Certification (CCNA) & Juniper certification (JNCIA) with over 8 years of professional experience in the fields of Installation, configuration and maintenance of windows operating systems and its Roles & Features. I have handful of experience in deploying and maintaining different networks and ensuring its security.

Now I am working as System Administrator (IT Support Engineer) with Reputed Super Speciality Hospital Group [***Kerala Institute of Medical Science***](#) (KIMS).

I am confident of my capabilities in taking up more challenging and leading responsibilities, using sound knowledge and technical skills and professional expertise gained through the education, training and practical experience. I am an ambitious young person having flair for hard work and I am optimistic in achieving these challenging goals through dedication and hard work.

ACADEMIC QUALIFICATIONS:

- EDUCATION** :
- MSc. – Information Technology (IT)**
University of Sikkim Manipal,
Aluva, Kerala, India.
 - BSc. - Computer Maintenance & Electronics (CME)**
University of Mahatma Gandhi,
Union Christian College,
Aluva, Kerala, India

CERTIFICATIONS :

Microsoft Certifications:

- Microsoft Certified Systems Engineer
- Microsoft Certified Systems Administrator
- Microsoft® Certified Technology Specialist
- Microsoft Certified Professional



Cisco Certifications:

- Cisco Certified Network Associate (CCNA).



Juniper Certifications:

- Juniper Network Certified Internet Associate (JNCIA).



COMPUTER SKILL:

Undergone courses and Proficient in:

- **Packages :**
- Office Automation ,Photoshop etc
- **Programming Language :**
- C, HTML
- **Operating System :**
- Windows client operating systems
- Windows Server operating systems

TECHNICAL SKILL: practical experience gained and proficient in:

- Excellent in Windows server operating systems and its Roles & Features.
- Excellent knowledge in all windows client Operating systems.
- Limited knowledge in Linux and MAC client Operating systems.
- Excellent knowledge in Hardware firewalls and antivirus software.
- Good knowledge in Designing and Implementing WLANs and LANs.
- Good knowledge in Security camera systems
- Good knowledge in Managing of Telephone Exchange Console.

PROFESSIONAL EXPERIENCE:

September 2011 to Till Date : [KERALA INSTITUTE OF MEDICAL SCIENCE \(KIMS\).](#)
(Super Specialty Hospital Group).
Kerala, India.

:System Administrator.

Joined as System Administrator in the IT Department of a well-known Super Specialty Hospital (with over 200 workstations and supporting Servers) which encourage paperless hospital environment. I was assigned to undertake the responsibilities of the installation, configuration and maintenance of servers, workstations and network devices. I had to support all users for the smooth running of the day-to-day functions of the Hospital in a systematically professional manner.

Responsibilities Includes:

- Installation, configuration and maintenance of windows server 2008 and 2003
- Installation, configuration and maintenance of windows server roles and features. Including AD, DNS, DHCP, IIS, FTP, Hyper V, WDS, File server, Group policy management, windows server Backup and restore etc
- Windows server performance and resource monitoring.
- Supporting the installation configuration and maintenance of Oracle 11i Data Base server and client used for EMR, HIS and PACS.
- Installation, configuration and maintenance of internal Mail System (**Q mail in Cent OS**).
- Installation, configuration and maintenance of all workstations (PCs and laptops) and printers.

- Installation, configuration, maintenance and user support of client operating systems like windows 7, vista, XP and Linux.
- Installation, configuration, maintenance and User support of Office tools and email clients.
- Installation, basic configuration and maintenance of L2 and L3 Cisco manageable switches (CISCO 2960 and FX 3750).
- Installation, basic configuration and maintenance of wireless routers.
- Network troubleshooting.
- Installation, configuration and maintenance of hardware firewall (sonic wall TZ210, Watchguard XTM-5).
- Installation, configuration and maintenance of antivirus server and clients.
- User training and support for all Staff Members in the EMR, HIS and PACS (Including Doctors, Nurses, Paramedical, Radiology technicians and Support staff).
- Participate in IT procurement activities and vendor coordination.

May 2011 – Sept. 2011 : **Freelance - Hardware Engineer.**

I have been working as Freelance Computer and Network Administrator providing services related maintenance of network systems; assembling, installation and configuration of PC's for various small offices and individual Clients in Kerala..

June 2008 - April 2011 : **TCIL - IT
Computer Education and Training Centre
(A Govt. Of India Enterprise)
Kerala, India**
: **Technical Support Engineer.**

Worked with IT Company as a Technical Support Engineer and actively involved in designing Local Area Network, Installation ,configuration, maintenance and user support of Windows and Linux Operating Systems, Network Troubleshooting and System Assembling.

Personal Details

NAME : **MIDHUN JOSE.**

DATE OF BIRTH : 18 February 1988.

NATIONALITY : Indian.

MARITAL STATUS : Married.

CONTACT DETAIL : Tel : +91 9947301400 (Mob)
+91 484 2443536 (Landline)
E-mail : midhunjose88@gmail.com

PASSPORT : Holding valid Indian Passport.

LANGUAGES : English, Hindi, Malayalam (mother tongue)

DRIVING LICENCE : Valid Indian LD Driving Licence.

INTEREST & HOBBIES : Travelling, Foot Ball, Photography and Chess.

I am currently in Kerala, India and looking for a suitable opportunity.